



ALL  
COMMUNITY  
outreach

# 2021 IMPACT REPORT

-TOGETHER-  
*we give*

**Dear ACO Friends,**

This was a year of transition as we moved back into a world still impacted by the pandemic but with a renewed spirit for a safer and healthier year. While we moved through the year carefully to ensure the safety of our staff, volunteers and clients, we picked up the pace.

The impact of COVID-19 was still felt by the faces we saw in our offices each day. We saw an increase all year in the number of hungry families in line at the ACO Food Pantry each week. More so than in 2020. And, the number of applications for financial assistance continued to rise throughout 2021. What our numbers have told us is that there is still a great need for assistance and many of our neighbors are still facing crises. Without ACO, many Collin County families would be homeless, their children would be hungry, and they would have nowhere to turn for support and guidance to improve their education, find gainful employment, and have a caring hand to guide them to financial stability.

Without our donors, volunteers, and trained professional staff, these hundreds of families would have nowhere to turn for help. I am so grateful for our community and the support that ACO continues to receive. We will continue our mission, thanks to your kind and giving hearts and your helping hands.

Many thanks,

Marjorie Vaneskahian Burr, ACO CEO

**Marjorie Vaneskahian Burr**  
**Chief Executive Officer**





# CLIENT SERVICES

## INCOME SUPPORT INCLUDES:

FOOD, CLOTHING, RENT/MORTGAGE, UTILITIES ASSISTANCE, MEDICAL VISITS, AND PRESCRIPTION ASSISTANCE.

BELOW ARE THE FOOD PANTRY PROGRAMS AND SERVICES OUTCOMES



## FOOD PANTRY

2,004 HOUSEHOLDS SERVED  
13,727 INDIVIDUALS  
1.3 MILLION LBS OF FOOD



## MOBILE FOOD PANTRY

1,386 HOUSEHOLDS  
SERVED IN BRANCH\*

\*Branch is an unincorporated community nine miles east of Allen

## KIDS SUMMER FOOD

37,746 LBS OF FOOD  
SERVED TO 1,398 CHILDREN



## HOLIDAY FOOD PROGRAMS

633 FAMILIES SERVED  
53,040 LBS OF FOOD





# SPECIAL PROGRAMS

In addition to the services offered through Income Support, with generous help from the community, ACO is able to provide seasonal special programs for economically disadvantaged children and help them get ready to start school.



## FILL THE BUS: SCHOOL SUPPLIES DRIVE

HUNDREDS OF CARING COMMUNITY MEMBERS DONATED BACKPACKS AND SCHOOL SUPPLIES COLLECTED AT 17 LOCATIONS. THANK YOU TO ALLEN ISD FOR THIS ONGOING PARTNERSHIP.



## BACK TO SCHOOL BASH

883 CHILDREN IN ALLEN AND BRANCH RECEIVED NEW BACKPACKS AND SCHOOL SUPPLIES AT OUR DRIVE THROUGH DISTRIBUTION.



## ACO NORTH POLE TOY DISTRIBUTION

2,207 CHILDREN FROM COLLIN COUNTY RECEIVED TOYS FROM ACO.



# EDUCATION AND EMPLOYMENT SERVICES

GED PREPARATION CLASSES - EDUCATION ASSISTANCE - ACCESS TO A COMPUTER LAB

FINANCIAL COACHING - PROFESSIONAL DEVELOPMENT - RESUMÉ BUILDING

INTERVIEW SKILLS COACHING - EMPLOYMENT REFERRALS

## 55 UNIQUE HOUSEHOLDS SERVED



# TOTAL CLIENT SERVICES IMPACT

## 14,601 INDIVIDUALS SERVED



# RESALE OPERATIONS

## VALUE OF ASSISTANCE FOR FAMILIES

FOR CLOTHING, HOUSEHOLD &  
FURNISHINGS

**\$4,369,865**

PROCEEDS FROM SALES SUPPORT ACO PROGRAMS AND SERVICES



## RESALE SHOP

April 15th - December  
Sales

**\$481,735**



## ACO BOUTIQUE

January - December Sales

**\$305,598**



# VOLUNTEERS

29,126

Total Volunteer Hours

8,401

Total Number of Volunteers

**Thank you to all of our volunteers, they are vital to our organization. Without the volunteers, the ability for ACO to have such an impact on our neighbors would not exist.**





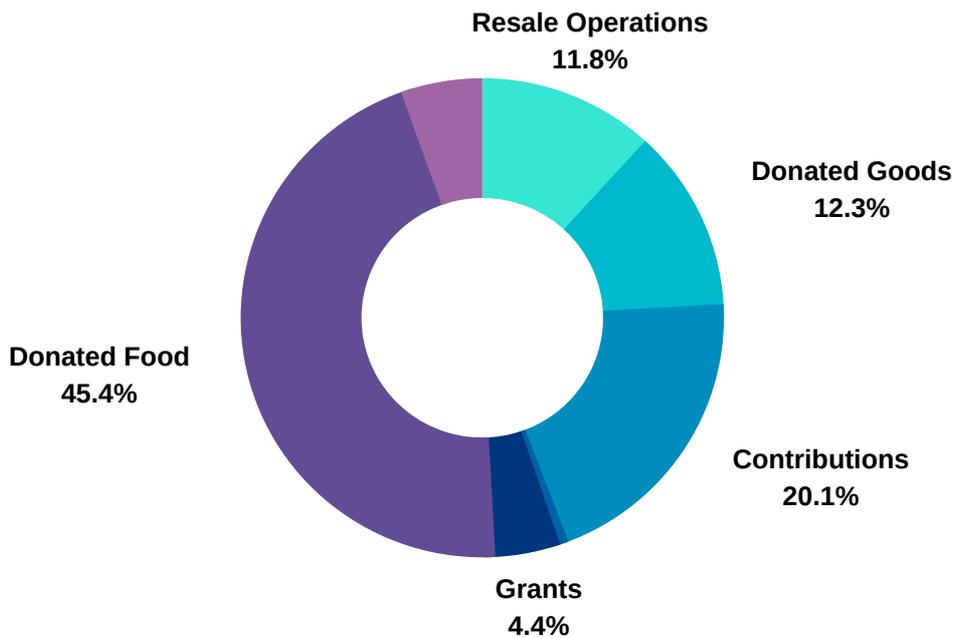
# FINANCIALS

## REVENUE & SUPPORT

Contributions & Other Support	\$1,690,415
Grants (GOV./Corp./Foundation)	\$366,359
Special Events	\$48,599
Donated Food (non-cash)	\$3,815,593
Donated Goods (non-cash)	\$1,033,898
Resale Stores Sales & Reclaim	\$990,081
Miscellaneous	\$458,941

### TOTAL Revenue & Support

**\$8,403,886**



## EXPENSES

Programs & Supporting Services	\$7,341,318
Management & General	\$215,259
Fundraising	\$398,561

### TOTAL Operating Expenses

**\$7,955,138**

92%

3%

5%



# MAJOR SUPPORTERS

Alisd Transportation Dept.	Fair Texas Title
Allen Economic Development Corp.	Fathom Realty
Allen Fairview Chamber of Commerce	First Christian Church
Allen Philharmonic Orchestra	First United Bank - McKinney
Allen Police Department	First United Methodist Church
Allen Retired Teachers Association	Goodness Steak Seasoning
Allen Senior Recreation Center	Grace Church - Lucas (Grace Evangelical Free)
Allen Sports Association	Greenville Oaks Church
Andrews Distributing	Hempkins Insurance
AT&T Pioneers	Heritage Ranch Country Club - Fairview
Balfour	Homerun Alley
Boy Scouts	Jesus Christ of Latter Day Saints
Boss Fight Entertainment	Kiwanis Club of Allen
Brooks Eye Associates - Plano	Keller Williams Allen
Catalyst Health Network	Kelly's At The Village Restaurant
Chase Bank	Kids R Kids Allen
Christ Church of Plano	Liberty Mutual
Church 1132	Local Good Center/ Chase Oaks Church
City of Allen	Love Life Foundation - McKinney
City Point Church	Lovejoy High School - Lucas
Clancy's Coffee & Tea	Lucas Farmers Market
Club Pilates Allen	Marriott Hotel/Convention Center
Collin College	McKinney ISD
Comerica Bank	Microsoft
Communities Foundation	Minnie's Food Pantry
Community Waste Disposal	My Community Credit Union
Cottonwood Creek Baptist Church	National Charity League- Allen
Crawford & Company	National Charity League - Lovejoy
Credit Builders Alliance	New Heritage Church
Credit Union of Texas	New View Roofing
Creekwood Methodist Church	North Texas Food Bank
CSG Forte Payment Processing	Rotary Club of Allen
CUTX Event Center (City of Allen)	Rotary Club of Allen, Sunrise
Dallas Sidekicks	ServPro Allen
Dawson Private Wealth	Silver Thai Cuisine
Elke's Market Café	



# MAJOR SUPPORTERS

(CONTINUED)

Star Creek Neighborhood  
Texas Health Athlete Complex  
Texas Health Presbyterian Hospital Allen  
Texas Health Resources  
The Goddard School  
Thrive Dental & Orthodontics (Allen, Frisco, Sachse, Richardson, McKinney)  
Thrivent  
Toyota  
Treasured Vessels  
Tru Hilton Hotel  
Two Rows Grill  
UPS  
Veterans Of Foreign Wars  
Watters Creek at Montgomery Farm  
Willow Springs Middle School - Lucas  
Wilson Realty  
Women Breaking Chains  
Young Men's Service League - Allen  
Young Men's Service League - Lovejoy  
Young's Men Service League - Cardinal Chapter



# OUR MISSION

ACO has been serving its neighbors and friends facing financial crisis in Allen and the surrounding communities in Collin County, Texas, since 1985. ACO provides free comprehensive human services to help families avoid hunger and homelessness and gain financial security. ACO offers Income Support including food, clothing, utility and housing assistance, medical visits and prescriptions assistance; and Education and Employment Services including GED classes, college assistance, financial coaching, and career counseling.

**MISSION:** To help our neighbors to prevent hunger and homelessness while working toward financial stability.

**VISION:** To create a community free of poverty one neighbor at a time.

## BOARD MEMBERS

Brad Hempkins, President

Karen O'Connor, Vice President

Robin Sedlacek, Secretary

Ross Mesquita, Treasurer

Darion Culbertson

Matt Foster

Nathan Clarke

Keon Byrd

Dr. Robert Schwab

Shubha Sandifer

Randy Sandifer

Marianna Sennour

Mary Beth Hardesty-Crouch

Neera Yanus

Connie Cagle

Amy Gnad

Ken Myers

Cheryl Loving

## EXECUTIVE TEAM

Marjorie Vaneskahian Burr,  
Chief Executive Officer

Aaron Vaughn,  
Chief Operating Officer

Rhonda Ptak,  
Chief Community Development Officer

Janet Smith,  
Director of Income Support

Michael Donohue,  
Director of Education Services

Michelle Clough,  
Volunteer Services Director

Debbie Stout,  
Director of Fundraising

Jim Medina,  
Director of Resale Operations

Sandy Klieger,  
Director of Finance