



ALL  
COMMUNITY  
outreach

# 2022 IMPACT REPORT

-TOGETHER-  
*we give*

**Dear ACO Friends,**

This year, we saw an increase in a great need for ACO from families across Collin County. Since the pandemic, our neighbors have continually faced crisis situations regarding hunger and homelessness. While the scare of COVID is behind us, the negative impact is still in the forefront of many of our neighbors. Still faced with high costs of living and struggles for a living wage have made ACO's mission more critical than ever before.

I'm proud of our staff and the leadership and direction that our Board of Directors have provided to ensure that programs and services continue to with the tools needed for better employment opportunities, classes for education and training, and counseling for life skills that so many families need to better budget their resources.

Support from the community has remained strong and we are so grateful for our donors and partners who provide funding, food and essentials for those who need it most. Thank you for joining hands with ACO, as our logo demonstrates. It is the core of ACO's success that we walk through this journey hand in hand with our supporters to help others and hold the hands of those families in need as we lead them to a path of financial security.

To our donors, our volunteers and our generous and caring community, we thank you.

Many thanks,

Marjorie Vaneskahian Burr, ACO CEO

**Marjorie Vaneskahian Burr**  
**Chief Executive Officer**





# CLIENT SERVICES

## INCOME SUPPORT INCLUDES:

FOOD, CLOTHING, RENT/MORTGAGE, UTILITIES ASSISTANCE.  
BELOW ARE THE FOOD PANTRY PROGRAMS AND SERVICES  
OUTCOMES



## FOOD PANTRY

2,600 HOUSEHOLDS SERVED  
9,000 INDIVIDUALS  
1.6 MILLION LBS OF FOOD

## KIDS SUMMER FOOD

30,000 LBS OF FOOD  
SERVED TO 1,500 CHILDREN



## HOLIDAY FOOD PROGRAMS

840 FAMILIES SERVED  
21,500 LBS OF FOOD



# SPECIAL PROGRAMS

In addition to the services offered through Income Support, with generous help from the community, ACO is able to provide seasonal special programs for economically disadvantaged children and help them get ready to start school.



## FILL THE BUS: SCHOOL SUPPLIES DRIVE

HUNDREDS OF CARING COMMUNITY MEMBERS DONATED BACKPACKS AND SCHOOL SUPPLIES COLLECTED AT 18 LOCATIONS. THANK YOU TO ALLEN ISD FOR THIS ONGOING PARTNERSHIP.



## BACK TO SCHOOL EVENT

HUNDREDS OF CHILDREN ACROSS COLLIN COUNTY RECEIVED NEW BACKPACKS AND SCHOOL SUPPLIES AT OUR WALK IN DISTRIBUTION.



## ACO NORTH POLE TOY DISTRIBUTION

906 CHILDREN FROM COLLIN COUNTY RECEIVED TOYS FROM ACO.





# EDUCATION AND EMPLOYMENT SERVICES

**GED PREPARATION CLASSES - EDUCATION ASSISTANCE - ACCESS TO A COMPUTER LAB**

**FINANCIAL COACHING - PROFESSIONAL DEVELOPMENT - RESUMÉ BUILDING**

**INTERVIEW SKILLS COACHING - EMPLOYMENT REFERRALS**

**294 UNIQUE HOUSEHOLDS SERVED**



## TOTAL CLIENT SERVICES IMPACT

**12,208 INDIVIDUALS SERVED**



# RESALE OPERATIONS

TOTAL VALUE OF  
ASSISTANCE FOR  
FAMILIES

**\$4,138,935**

PROCEEDS FROM SALES SUPPORT ACO PROGRAMS AND SERVICES



## RESALE SHOP

Sales

**\$645,353**



## ACO BOUTIQUE

Sales

**\$341,539**



# VOLUNTEERS

30,043

Total Volunteer Hours

7,294

Total Number of Volunteers

**Thank you to all of our volunteers, they are vital to our organization. Without the volunteers, the ability for ACO to have such an impact on our neighbors would not exist.**





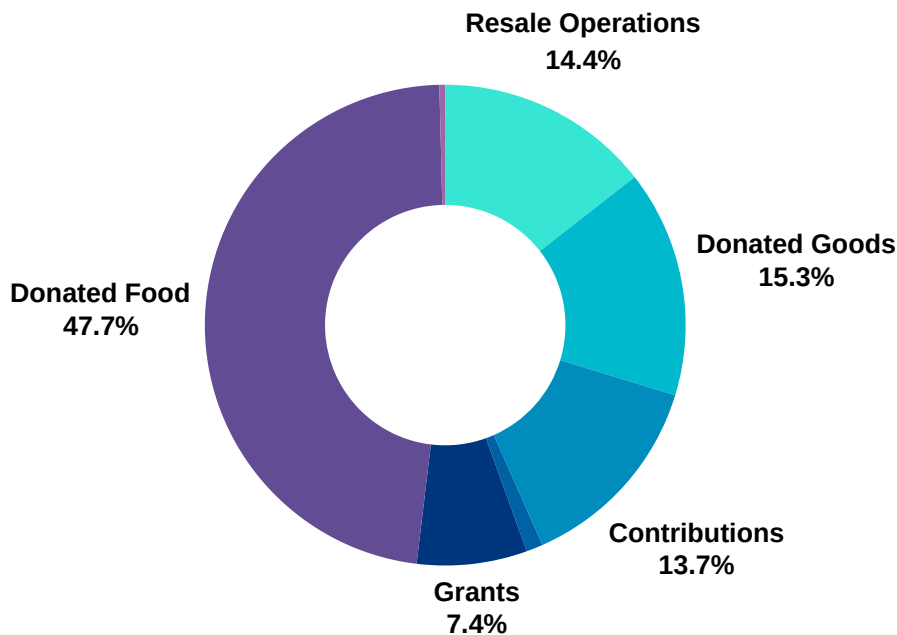
# FINANCIALS

## REVENUE & SUPPORT

Contributions & Other Support	\$1,083,003
Grants (GOV./Corp./Foundation)	\$586,816
Special Events	\$88,354
Donated Food (non-cash)	\$3,778,994
Donated Goods (non-cash)	\$1,209,514
Resale Stores Sales & Reclaim	\$1,143,800
Miscellaneous	\$30,910

### TOTAL Revenue & Support

**\$7,921,391**



## EXPENSES

Programs & Supporting Services  
Management & General  
Fundraising

\$7,502,473

\$228,839

\$315,512

### TOTAL Operating Expenses

**\$8,046,824**

93%

3%

4%





# MAJOR SUPPORTERS

Alisd Transportation Dept.	Credit Union of Texas
All Around Allen	Creekwood Methodist Church
All Star Letter Jackets	Crum & Forster
Allen Economic Development Corp.	CSG Forte Payment Processing
Allen Fairview Chamber of Commerce	CUTX Event Center (City of Allen)
Allen Fire stations	Dallas Security Systems. Inc.
Allen High School Pals Program	DFW Electric Group
Allen Independent School District	DFW Winwater Company
Allen ISD Athletic Department	Elke's Market Café
Allen Philharmonic Orchestra	Fair Texas Title
Allen Police Department	Fathom Realty
Allen Retired Teachers Association	First Christian Church
Allen Sports Association	First United Bank - McKinney
Andrews Distributing	First United Methodist Church
AT&T Pioneers	Flexe Logistics Software
Athlete Training and Health	Gifting the Cycle
Augerpros Plumbing and Drain, LLC	Grace Church – Lucas (Grace Evangelical Free)
Boy Scouts	Greenville Oaks Church
Catalyst Health Group	Hallmark Financial
Chase Bank	Hempkins Insurance
Chase Oaks Church	Heritage Floors, Inc.
Christ Church of Plano	Heritage Ranch Country Club - Fairview
Church 1132	Jesus Christ of Latter Day Saints
City of Allen	John Paul II Plano
City Point Church	JP Engineering
Collin College	KCK Construction, Inc.
Comerica Bank	Keller Williams Allen
Commercial Bank of Texas	Kelly's At The Village Restaurant
Communities Foundation	Kids R Kids Allen
Community Waste Disposal	Kiwanis Club of Allen
Cook DFW Roofing	Liberty Mutual
Corwin Engineering	Local Good Center/ Chase Oaks Church
Cottonwood Creek Baptist Church	Love Life Foundation - McKinney
Crawford & Company	Lovejoy High School – Lucas
Credit Builders Alliance	Lucas Farmers Market



# MAJOR SUPPORTERS

## (CONTINUED)

Marriott Hotel/Convention Center	Young's Men Service League – Cardinal Chapter
McKinney ISD	
Microsoft	
Minnie's Food Pantry	
My Community Credit Union	
National Charity League - Lovejoy	
National Charity League- Allen	
New Heritage Church	
New View Roofing	
North Texas Food Bank	
NTX Plumbing	
One Community Church	
Patterson & Associates Insurance	
Phillips Home Improvements	
Rotary Club of Allen	
Rotary Club of Allen, Sunrise	
ServPro Allen	
Silver Thai Cuisine	
Texas Health Athlete Complex	
Texas Health Presbyterian Hospital Allen	
Texas Health Resources	
The Goddard School	
The Junior League of Collin County	
Thrive Dental & Orthodontics (Allen, Frisco, Sachse, Richardson, McKinney)	
Thrivent	
Tokyo Electron Limited	
Toyota	
Treasured Vessels	
Two Rows Grill	
Veterans Of Foreign Wars	
Watters Creek at Montgomery Farm	
We Build Fun, Inc.	
Women Breaking Chains	
Young Men's Service League – Allen	
Young Men's Service League – Lovejoy	



# OUR MISSION

ACO has been serving its neighbors and friends facing financial crisis in Allen and the surrounding communities in Collin County, Texas, since 1985. ACO provides free comprehensive human services to help families avoid hunger and homelessness and gain financial security. ACO offers Income Support including food, clothing, utility and housing assistance, medical visits and prescriptions assistance; and Education and Employment Services including GED classes, college assistance, financial coaching, and career counseling.

**MISSION:** To help our neighbors to prevent hunger and homelessness while working toward financial stability.

**VISION:** To create a community free of poverty one neighbor at a time.

## BOARD MEMBERS

Ross Mesquita, President

Keon Byrd, Vice President

Darian Culbertson, Secretary

Robin Sedlacek, Treasurer

Brad Hemphins, Immediate Past President

Karen O'Connor

Matt Foster

Mary Beth Hardesty-Crouch

Randy Sandifer

Neera Yanus

Connie Cagle

Marianna Sennour

Shubha Srivatsa

Dr. Robert Schwab

Amy Gnad

Ken Myers

Cheryl Loving

Marjorie Burr

## EXECUTIVE TEAM

Marjorie Vaneskahian Burr,  
Chief Executive Officer

Aaron Vaughn,  
Chief Operating Officer

Rhonda Ptak,  
Chief Community Development Officer

Michelle Clough,  
Chief Missions Officer

Janet Smith,  
Director of Income Support

Michael Donohue,  
Director of Education Services

Debbie Stout,  
Director of Fundraising

Sandy Klieger,  
Director of Finance